

State Council for Persons with Disabilities Annual Partnership Event

Deputy Secretary Kimberly Chandler

October 20, 2025

Our mission: to promote and protect the
safety of people and property in Delaware



Enhanced Video 911 and Text-to-Translate

- E911 now has PSAP-enabled video
- Text-to-911 enables translation
- Persons with disabilities are urged to register for emergency alerts: de.gov/dens
- Those with special needs should register for **Smart 9-1-1**, which provides vital information on medical conditions and other important information to emergency dispatchers.



¿Necesita policia, bomberos o atencion médica?

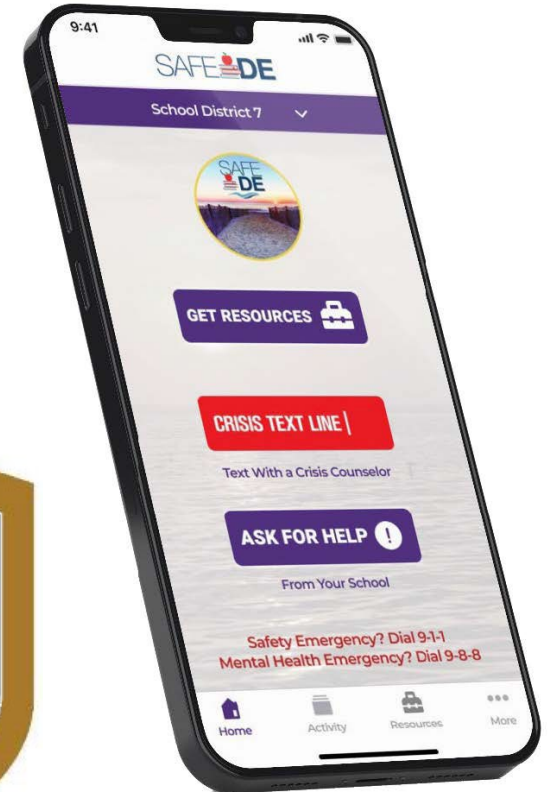
Porfavor ayuda creo que me están persiguiendo

Esta bien, dime exactamente qué paso

Saque plata de la ATH móvil y me empezó a seguir

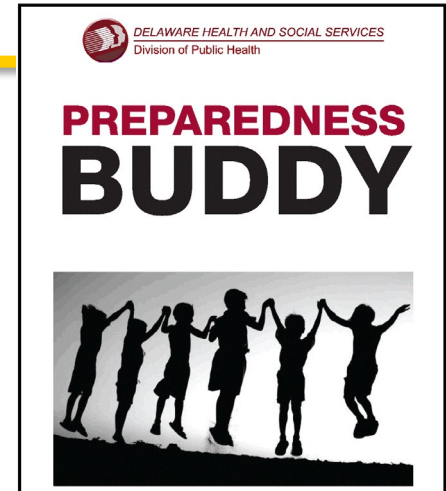
DEMA School Safety and Wellness Suite

- **School safety applications** can accommodate students with special needs and disabilities.
- **SAFE DE** is an anonymous reporting app that provides crisis texting, resource information, and mental health education and exercises.
- **Standardized Assessment information**
 - Behavioral Threat Assessment
 - School Threat Assessment Guideline
 - Suicide Risk Assessment
- **Standardized case management** to support the students, staff, and parents of Delaware.
- Program Impact: 94,718 students, 764 incidents



Partners in Emergency Preparedness

- DEMA partners with the Division of Public Health's Office of Emergency Preparedness on **PrepareDE.org**
- DEMA staff participate in quarterly meetings of the **Access and Functional Needs Stakeholder Group**, which meets to share information, resources, and promote education.
- DEMA works with UD Center for Disabilities Studies and the Division of Public Health to ensure those with disabilities get information and are ready for disasters.
- DEMA continually updates and refines its plans for a wide range of emergencies to address the needs of all of citizens.



Division of Public Health

Delaware Blue Envelope Program

- New tool to help drivers with autism and other disabilities to interact with law enforcement more safely.
- The **Blue Envelope** stores documents: license, registration, and insurance.
- It has communication tips for officers, driver instructions, emergency contacts, and information on medical conditions.
- Approved by **UD Center for Disabilities Studies**, with **Office of Highway Safety**, and **Delaware Division of Motor Vehicles**.



IMPORTANT DISABILITY INFORMATION

Name: _____
Emergency contact and phone number: _____

Tips for Interacting with Police:

Do:

- Keep hands on steering wheel
- Listen to the police officer
- Let the police officer know you have a blue envelope
- When asked, give the blue envelope to the police officer

Don't:

- Reach for things without permission
- Leave without permission

My disability/condition:

☐ Blind or low vision ☐ Seizure disorders ☐ Autism/autism ☐ Other (see below)

My disability affects me:

☐ Vision ☐ Communication ☐ Mobility ☐ Other (see below)

Medical alert:

☐ Seizure disorder ☐ Diabetes ☐ Other (see below)

Notes:

☐ My emergency care plan is in this envelope

License:

☐ No license ☐ A mobility aid ☐ Assistive technology or a communication device ☐ Other (see below)



Web Content Accessibility Guidelines

- Deadline is **April 24, 2026**.
- DSHS has 13 divisions with websites.
- Working with DTI to ensure compliance across virtually all department websites.



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